

FAQs

When you say broadband or high-speed internet at my home, what do you mean?

We mean internet service with speeds of at least 25 Mbps download, and 3 Mbps upload an internet service provider (ISP) provides to a fixed location (either your home or small business) typically for a monthly fee. Members of your home then share that internet connection, typically via a private Wi-Fi network which you set up using equipment provided by your ISP or purchased separately.

I have trouble with cell phone service. Is that what you're asking Ohioans to help with?

We are not currently focused on cell phone service and mobile coverage. Note, there are some providers offering both service to your home (fixed) and cell phone service (mobile). We are focusing on the internet service provided to homes or small businesses.

Why do we need to do this by January 13, 2023?

Funding for broadband is part of the Bipartisan Infrastructure Law, which passed in November 2021. The funding for states will be allocated based on the next version of the FCC maps which are expected in the spring of 2023. In order to make improvements to the spring version of the maps, we need to have challenge information submitted by January 13, 2023.

Additional FAQs are available from the FCC at this [link](#).

You can find more information about the work BroadbandOhio is leading here at broadband.ohio.gov